# DIRECTV Customer Service and Tech Support Center Project Progress Report

Prepared by:



#### **Economic Outlook Seminar**

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### Objective

 Assess status of project and based on lessons learned, identify key goals for the future





### Outcome

Encourage support for the State's job training program and justify an increase in funding—now pending in the Legislature



# **Project Overview**

- Facility constructed in 7 months
- County purchased facility in December 2006
- 790 direct jobs as of 12-31-06. Total payroll generated by operation in '08 of \$50,582,000
- Total project cost: \$23,355,000
- State support:
  - \$860,000 to Missoula County for acquisition
  - \$1,955,000 to DIRECTV for job training



# Project Overview (cont.)

- County support:
  - Created Technology Tax Increment District
  - Land: \$1,350,000 (lease for 10 years at no cost)
  - Job Creation Credits: \$2,000,000 (available at end of initial 10-year lease period and funded by tax increment created by Technology District)
  - Tax Increment Bonds: \$900,000 (serviced by payments in lieu of taxes made by DIRECTV)
- Federal support:
  - \$1,250,000 from EDA for Technology District infrastructure



# Summary of Capital Funding Total Project Cost: \$23,355,000

Type: Source	Grants	Loans	Bonds	Equity
MT DOC: WTG BSEDTF/CDBG	\$1,955,000 \$860,000	•	for job training; \$ oula County for acc	*
U.S. EDA	\$1,250,000	(Matched by lan	d value in rest of 1	Tech District)
MT B.O.I.		\$10,040,000	(loan to County,	repaid by lease)
County: TIF Job Credits Land	\$2,000,000 \$1,350,000	(funded after 10 yrs.) (lease)	\$900,000	
DIRECTV	(company also p	\$5,000,000		
Percent of Total	32%	43%	4%	21%



### **Cost/Benefit Analysis to Montana**

Source: Census & Economic Information Center

Phase	Employees	Compensation	Income Taxes	
Construction	323	\$8,321,010	\$330,344	
Operation	950+522	\$50,581,935	\$2,209,730	
Total	1,795	\$58,902,945	\$2,540,074	

	Year 1	Year 2		Year 3	Year	4	
Assistance	\$2,865,000	(total State assistance provided)					
Tax Revenue Generated:						7	
	Personal	\$330,34	4	\$2,209,730	\$2,20	9,730	
	Corporate			\$286,335	\$28	86,335	
Total	\$2,865,000	\$330,34	4	\$2,496,068	\$2,49	6,068	

Conclusion: State's Investment will be recovered in a little over two years



# **Next Steps**

- Funding for Job Training Contingent on Legislative Approval
- State Workforce Training Program funded at \$2.6 million in 06-07. HB2 request from governor is \$8 million for 08-09
- DIRECTV offered contractual agreements by other states, but accepted a "promise" from Montana ("MOU")



### Lessons

- Team effort was successful, but local and state resources stretched thin
- Incentive package was important, but so was availability of workforce, "shovel ready" ground, evidence of commitment, and crime rate
- Approximately 60% of persons hired were employed previously (4% turnover rate to date)













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